

hindware™  
smart appliances

2

YEARS EXTENDED  
WARRANTY

& FREE  
INSTALLATION

MRP ₹3999  
OFFER PRICE  
₹1999



PEACE  
of MIND  
NOW EXTENDED

EXTENDED WARRANTY FOR CHIMNEY





## About us

Hindware Home Innovation Ltd. (HHIL) is the fastest growing player in Consumer Appliances and the leader in building product segment with 3 distinct distribution channels to market. The company is focused on servicing end-consumers and is involved in branding, marketing, sales and services of various product categories.

Our portfolio is always evolving to meet consumer demands. We shape our portfolio with products that intelligently cater to the needs of our consumers. We compete in attractive and growing categories and prioritize investments to stay relevant and win in every segment and market in which we operate.

Under the consumer appliances business, we have a forward looking portfolio spanning several categories - kitchen appliances, water heaters, room heaters and kitchen and furniture fittings. We have one of the largest ranges of connected and smart appliances in the industry in India and have 34 patents (applied) that showcase our commitment to bringing technological improvements and creating value additions in the lives of our consumers.

We have created distinctive distribution channels for our various business segments and have an omni-channel presence to stay close to our customers and widen our market reach.

Hindware brand stands for trust, innovation, and legacy. Aligned to the mother brand Hindware, all consumer appliances products are housed under the brand Hindware Smart Appliances. We strive to lead the market with our innovative, smart, and connected appliances, delivering ease, simplicity, and happiness to our consumers' busy lives.

## Extended Warranty

### What is extended warranty

An extended warranty is an optional service contract that provides coverage for repairs or replacements on a product beyond the original manufacturer's warranty. It essentially extends the protection period, offering additional peace of mind by covering potential malfunctions or defects that may occur after the standard warranty expires.

### Key benefits of extended warranty:

**Optional Coverage:** Extended warranties are not mandatory and must be purchased separately.

**Extended Timeframe:** They extend the coverage period beyond the manufacturer's warranty, often for a predetermined number of years.

**Transfer of Risk:** They shift the financial responsibility for repairs from the consumer to the warranty provider.

**Potential Benefits:** Extended warranty offers peace of mind and potentially save money on unexpected repair costs, especially for high-cost items or those with complex components.

### Advantages of Extended Warranty

- **FREE INSTALLATION OF CHIMNEY WORTH ₹590**
- **BRAND ASSURANCE**
- **FUNCTIONAL SPARE PARTS COVERAGE**
- **TECHNICIAN VISIT COVERAGE**
- **EXTENSION OF COMPREHENSIVE WARRANTY FOR 2 YEARS\*\***
- **DISCOUNT OF 50%:**  
**PAY ONLY ₹1,999 (MRP ₹3,999)**

## Customer Copy

### EXTENDED WARRANTY CARD

Product Name:.....

Product Serial Number:.....

### CUSTOMER DETAILS

Name:.....

Address:.....

State:..... City:.....

Pin Code:..... Mobile:.....

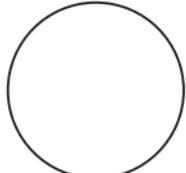
By signing this Hindware Care Pack I/We, the customer, hereby accept the terms & condition as contained herein and execute a binding agreement on such terms with Hindware Home Innovation limited.

Customer Signature:.....

Dealer Signature:.....

Date:.....

Name:.....



Stamp

## Technician Copy

**FREE  
INSTALLATION  
COUPON**

Name:.....

Mobile Number:.....

Dealer Name:.....

Dealer Signature:.....

***Present this coupon to  
Hindware technician during their visit.***

hindware  Send us a 'Hi' on  
**CARE** 9642500004

**hindware CARE**  
**HELPLINE** 1800-103-3300  
(TOLL FREE) +91-8069166666  
Open : 10 am to 7 pm  
✉ : wecare@hindware.co.in

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Unit No. 201, 2nd Floor, BPTP Park Centra, Sector-30,  
Gurugram-122001, Haryana, India.

 +91 124-477 9200 |  [www.hindwareappliances.com](http://www.hindwareappliances.com)

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## Dealer Copy

### EXTENDED WARRANTY CARD

Product Name:.....

Product Serial Number:.....

### CUSTOMER DETAILS

Name:.....

Address:.....

State:..... City:.....

Pin Code:..... Mobile:.....

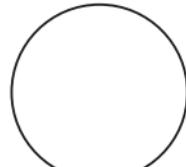
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Customer Signature:.....

Dealer Signature:.....

Date:.....

Name:.....



Stamp

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## **Warranty Terms & Conditions**

1. To get the extended warranty benefits on chimney you must have it serviced annually by an authorised service center of company on chargeable basis.
2. The Extended warranty shall be valid for a period of 2 years after standard comprehensive warranty of selected product. For standard warranty of Chimney models please refer to [www.hindwareappliances.com](http://www.hindwareappliances.com)
3. Payments need to be paid in advance at the time of signing the contract by the customer & it will become effective only on realization of payment.
4. In case the customer wants to cancel the contract before the completion of the contract period, the Company shall not be liable for refunding the charges for the remaining tenure of the contract.
5. No services will be provided during National/State public holidays & any other holiday declared by Union Govt./State Govt./UT.
6. The Company's liability under this contract is to provide services, Spare Parts covered, and the company will not be liable for damages.
7. This Extended warranty does not include any kind of software support or Re/De installations. The Company shall not be responsible for damage to, or loss of, any programs, data or removable storage media including any consequential loss or damage.
8. The Company does not cover third-party accessories, like duct pipes, that are sold with the product or purchased separately.
9. The Extended warranty is neither terminable before the expiry period nor transferable in the event of resale / gift to any other person.
10. The Company's liability under this Extended warranty is limited to providing services and replacement of necessary parts as covered under this extended warranty. The spare parts required to rectify the appliances, if any could be either new spare parts or conditioned spare parts to be decided at the sole direction of the company and defective spare

parts will be picked by the Company's authorised technician. The Company shall not be liable for damages, losses, death, injuries, health or any consequential damages or losses of whatsoever nature to any person or property by use or operation of the product.

11. The Company shall not be held liable for any delay in providing services as described under these Terms and Conditions due to flood, fire, wars, hostilities, epidemic, riots, acts of God, governmental (Central or State) actions or restrictions or orders, civil commotion, strike, lockout, labour trouble, explosion, any other force majeure circumstances or any cause that is beyond the reasonable control of the Company, and Company shall not be liable to pay any monetary compensation or otherwise for the same.
12. With regard to repairing the existing worn-out / defective part(s) or replacing the same and ascertaining the presence of above circumstances, the decision of Company shall be final. In any such event, Company will submit a prior estimate for approval or bill for the work carried out at the prevailing rates.
13. Disputes if any will be subjected to Gurgaon jurisdiction only. The validity, interpretation and performance of this Extended warranty shall be governed by the laws of India and the parties hereby submit to the exclusive jurisdiction of the courts of competent jurisdiction at Gurgaon.
14. Pricing, terms and conditions of this Extended Warranty are subject to change without any notice.

#### **Covered Under Warranty Period:**

1. Manufacturing defects & as covered under standard warranty will be rectified free of charge during the extended warranty period.
2. Spare parts covered under extended warranty Main PCB, touch PCB/push button, Autoclean heating element, hydraulic motor (For Inclined models only)
3. Technician visits for product assistance within the standard warranty and extended warranty period are free. This does not cover re/installation, re-demonstration, uninstallation, or servicing.
4. The extended warranty is valid only if the product is installed by an authorized service center.

**Not Covered under warranty period:**

1. If installation, service, repairs, or modifications are performed by unauthorized persons.
2. If the serial number of the product or its components is removed, altered, or tampered with.
3. Damage due to misuse, negligence, accidents, pests, rodents, acts of God (lightning, floods, fires, earthquakes), or use of non-genuine parts.
4. Damage caused by improper external circuits, erratic power supply, or electrical short circuits.
5. Operation in corrosive environments or use of harmful chemicals.
6. Change of ownership or if the appliance is taken out of the country.
7. Defects occurring during transit to or from the service center.
8. Commercial or professional use of the product.
9. Plastic, LED, lamps, rubber, metal, aesthetic parts, rust, filters, discoloration, wear & tear, consumables are not covered glass and heating element.

**The extended warranty shall not cover visits under the following circumstances**

1. Damage caused to the equipment due to floods, fire, accident, riot, breakage, pest, misuse, improper or negligent use etc.
2. Damage caused to the equipment due to failure to observe the operating instructions and precautions as mentioned in the user's manual.
3. Defects occurred due to usage of local or non-recommended spares.
4. Visits for customers re-training or for re-installation at a different/ Same location.
5. Defects or failures resulting from servicing or repair done by a person other than the Authorized Service Representative of the Company.
6. Failure of Product due to voltage fluctuations.
7. Defects occurs due to abnormal usage or misuse.
8. Damage arising out of shifting the appliances from one place to another and falling from its original position.



Scan the QR Code to  
Register for  
Extended Warranty

QR  
Code

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